



OMNIPLEX WORLD SERVICES CORPORATION GUARD SERVICES

General Services Administration Federal Supply Service Contract No. GS-07F-0256L Authorized Federal Supply Schedule Price List Supplement No. 10, Dated April 3, 2009

FSC GROUP 084 – TOTAL SOLUTIONS FOR LAW ENFORCEMENT, SECURITY, FACILITIES MANAGEMENT, FIRE, RESCUE, SPECIAL PURPOSE CLOTHING, MARINE CRAFT, AND EMERGENCY/DISASTER RESPONSE

FSC class: **Special Item No. 246-54**
Contract Number: **GS-07F-0256L**
Contract Period: **1 July 2001 to 30 June 2011**
Latest Mods: **PCO Mod. No. MO14; ACO Mod. No. FX-69;
Mod. No. AO09**

Contractor's Name: **OMNIPLEX World Services Corporation**
Contractor's Address: **14840 Conference Center Dr
Chantilly, VA 20151**

Contract Administration Source: **Lisa McLeod**
Phone Number: (703) 652-3222
Fax Number: (703) 652-3105
Email: lmcleod@omniplex.com
Website: <http://www.omniplex.com>

Contractor Information:
Business Size: Large
DUNS: 61-971-2672.



For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at <http://www.fss.gsa.gov>

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!TM, a menu-driven database system. The INTERNET address for GSA Advantage!TM is <http://www.fss.gsa.gov>

INFORMATION FOR ORDERING ACTIVITIES

- 1a. See Table of awarded Special Item Numbers at end of this Price List.
- 1b. See Table of Unit Pricing at end of this Price List.
- 2. Maximum Order Limitation. \$200,000 (Customers may place task orders above this level in accordance with FAR 8.404. Orders above this threshold are considered contract orders).
- 3. Minimum Order. \$100.00
- 4. Geographic Coverage (delivery area). Current pricing for Washington DC Metropolitan Area. Support can be provided in other areas of the United States through a contract modification.
- 5. Point(s) of Production. As negotiated in order.
- 6. Discount from List Prices or Statement of Net Price. A "Spot Reduction Discount" may be negotiated for orders over the maximum order value.
- 7. Volume Discounts. Additional discounts may be negotiated with the ordering activity for orders exceeding the maximum order level established under this contract.
- 8. Prompt Payment Terms. None
- 9a. Government Commercial Credit Card. Accepted up to the micropurchase threshold.
- 9b. Government Commercial Credit Card will be accepted over the micropurchase threshold.
- 10. Foreign Items. Not Applicable.
- 11a. Time of delivery. As negotiated in each order.
- 11b. Expedited delivery. As negotiated in each order.
- 11c. Overnight and 2-day delivery. Not available.
- 11d. Urgent Requirements. Available on a case by case basis.
- 12. F.O.B Point. Destination.
- 13. Ordering Address(es):
OMNIPLEX World Services Corporation
14840 Conference Center Dr
Chantilly, VA 20151
- 14. Payment Address(es): Mail:
OMNIPLEX World Services Corporation
14840 Conference Center Dr
Chantilly, VA 20151

Electronic: Citizens Bank
Citizens Gateway Center
3025 Chemical Road, Suite 325
Plymouth Meeting, PA 19462
Account Numbers Upon Request
- 15. Warranty provision. Customer acceptance of complete performance and correction of any defects identified by customer to OMNIPLEX in writing. Customer acceptance shall be within 30 days of completion of order and/or evidenced by payment of final invoice.
- 16. Export Packing Charges. Not Applicable
- 17. Terms and Conditions of Government Commercial Credit Card Acceptance. Applicable and determined on a case-by-case basis.
- 18. Terms and conditions of rental, maintenance and repair (if applicable). Not Applicable.
- 19. Terms and conditions of installation (if applicable). Not Applicable.
- 20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). Not Applicable.



- 20a. Terms and conditions for any other services (if applicable). Terms and conditions for travel and other direct costs incurred in performance and/or delivery of services will be defined and negotiated in each order. If travel is required a not-to-exceed amount shall be negotiated in the order and shall be performed and is reimbursable in accordance with Federal, Joint Travel Regulations in effect at the time of travel. Other Direct Costs shall also be negotiated as a not-to-exceed amount specified in the order.
- 21. List of service and distribution point (if applicable).

OMNIPLEX World Services Corporation
Corporate Headquarters
14840 Conference Center Drive
Chantilly, Virginia 20151
Phone: (703) 652-3100
Fax: (703) 652-3105

- 22. List of participating dealers (if applicable). Not Applicable.
- 23. Preventive maintenance (if applicable). Not Applicable.
- 24. Year 2000 (Y2K) compliant. Yes.
- 25. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants. As negotiated per delivery order.
- 26. DUNS: 61-971-2672
- 27. OMNIPLEX World Services Corporation has registered with the Central Contractor Registration Database, Cage Code No. 0EVT0.

AN INTRODUCTION

OMNIPLEX World Services Corporation

Company History

OMNIPLEX World Services Corporation (OMNIPLEX) has more than 15 years of experience in physical, industrial, and personnel security and investigations and has been supporting intelligence community program activities in a number of capacities since 1990. OMNIPLEX corporate executives are seasoned security and law enforcement professionals with a wide range of investigative and security experience gained through distinguished careers in government service with the Federal Bureau of Investigation, Central Intelligence Agency, Department of State, Drug Enforcement Administration, State Police Agencies, and the intelligence community at large. OMNIPLEX employs more than 3,500 personnel nationwide, all of which are professionals in physical, industrial, and personnel security programs.

While personnel security is a core competency of OMNIPLEX, so is its track record within the physical security realm. Known for its expertise in providing armed and unarmed security guards and military police forces; access control; force protection and tactical measures, as well as security assessments, the company has developed college-certified courses for training security forces to meet the stringent demands of the Federal Law Enforcement Training Center (FLETC), and is tasked with providing physical security services for some of the most demanding and secure sites within the intelligence community organization, Department of Defense, and government community at large.

Ranked as one of the largest minority-owned business enterprises in the nation, the company has grown to an organization with more than \$100 million in revenues and has an impressive track record of customer satisfaction and past performance. OMNIPLEX's corporate values drive its business philosophy which is reflected in its company slogan, ***Right People. Right Values.***® - a core value for all of OMNIPLEX's security professionals.

OMNIPLEX's continuous growth over the last fifteen years reflects corporate management's commitment to excellence in meeting our customer's needs and expectations. OMNIPLEX has been the recipient of prestigious industry awards every year, such as:

- **2006** Washington Business Journal, Best Places to Work
- **2005** The Herndon Dulles Chamber of Commerce Large Business of the Year Award
- **2004** Top 100 Black-Owned Service/Industrial Firms in the Nation from Black Enterprise Magazine,
- **2004** Entrepreneur of the Year Award from the Virginia Regional Minority Supplier Development Council
- **2002** Top 100 Minority-Owned Suppliers from the Minority Business News Journal for continuously providing value added goods and services to numerous corporations and government agencies.

- **2002** FastTrack Award from the Washington Business Journal for recognition as one of greater Washington, DC's fastest growing companies.
- **2001** Top 100 Diversity Owned Businesses in Virginia; ranked second in the State.
- **2001** Fifty Influential Minorities in Business honoring business leaders who demonstrate a commitment to professional excellence
- **2000** Fantastic 50 top award in the Highest Overall Revenues category as one of the Virginia Vanguard winners of the Fantastic 50 companies for the year 2000. This award recognizes the 50 fastest-growing, privately held Virginia-based companies.
- **1999** FastTrack Award from the Washington Business Journal for recognition as one of Greater Washington area's fastest-growing companies; finalist for 2000.
- **1998** Supplier of the Year (Class III) National Award from the National Minority Supplier Development Council
- **1997** Entrepreneur of the Year® Award in Business Services for the Greater Washington area; national sponsors are Ernst & Young and NASDAQ.
- **1997** Entrepreneur of the Year Award from the Virginia Regional Minority Supplier Development Council
- **1997** Fairfax County (VA) Successful Minority Business of the Year Award
- **1996** Minority Business of the Year Award, Ft. Wayne, IN Chamber of Commerce
- **1995, 1996 and 1997** American Society for Industrial Security Officer of the Year Awards

OMNIPLEX's Guard Services Objectives

OMNIPLEX's primary objective is to provide sustained superior performance in all functional areas. This objective will be achieved because of the following corporate commitments:

- Provide the highest quality professional security and facility management team available in the service industry;
- Provide the staffing to deliver complete and responsive services in all performance areas;
- Require all supervisors, craftsmen, and administrative personnel to demonstrate outstanding performance and meet customer and company skill standards as a condition of employment;
- Conduct all work in strict accordance with the contract and all applicable Code of Federal Regulations (CFR), state, and local laws, regulations, codes, and directives;
- Ensure that all work performed meets or exceeds critical reliability rates or tolerances as specified by the customer;
- Provide all related services, such as preparing and performing administrative work and submitting necessary reports, information, and work documentation as required by the customer;
- Ensure that all work and operations are conducted in a safe, environmentally sound manner and in such a way as to conserve natural resources;
- Insist that standards of leadership, ethics, and quality performance are practiced at every level;
- Reward superior performance and provide positive incentives for quality production and innovations;
- To be totally responsive to the Contracting Officer (CO) and Contracting Officer Technical Representative (COTR) directives and to provide all of the services required.

OMNIPLEX's Guard Services Benefits

OMNIPLEX will accept no less than making Guard Services (SIN 246-54) function as the model for other contracted facilities to emulate. We believe our company brings many years of demonstrated experience, with unique qualifications and one of the strongest management teams available to this offer:

- Superior executive/leadership skills as evidenced by the 20+ years of high-profile Federal and industrial security/investigative experience of our corporate staff
- Technical expertise that is field-proven in diverse areas. For example, OMNIPLEX holds four patents on automated systems that augment our security and facilities management activities
- Field-proven management systems and procedures that enhance work performance in areas such as access control, intrusion alarms, fire alarm systems and facility management, operations and systems
- Four (4) trade marked automated systems that we use to assist us in our security and facility management operations
- OMNIPLEX is financially strong. We can assure you with complete confidence that our company has all the financial strength and breadth of professional capabilities to effectively support the Government's Professional Security/Facility Management Services requirements
- Corporate resources that are earmarked to support the Guard Services only are described below:
 - **Human Resources** – provides recruiting and benefits administration service
 - **Accounting/Financial Services** – assists with cost analysis, cost control methods and financial management matters
 - **Security** – processes and provides security clearances, conducts security inspections, security training, assist the Procurement Office in locating security operations and maintenance vendors and suppliers
 - **Contract Administration** – handles all matters concerning contract negotiations including contractual amendments, modifications, change orders, and contract renegotiations
 - **Information Technology** – provides in-house training on our company automated systems and provides the personal computers (PCs) and software to be used at the contract site
 - **Legal Assistance** – currently have two General Counsels on the Corporate staff to provide legal assistance to our contract sites.

SERVICES OFFERED:

Guard Services (SIN 246-54)

In various capacities our security personnel protect billions of dollars of assets at Government and commercial facilities around the world. We are interested in providing security guard services to the Government both nationwide and overseas. We currently have pricing for two regions – Washington, DC and Baltimore, MD – on our schedule contract. Contract modifications for additional regions can be quickly added through issuance of current Area Wage Determinations using approved schedule pricing terms and conditions.

Scope

We are aware that we are expected to provide experienced and trained guard personnel to provide such services as manning fixed guard post; roving patrols; traffic control; law and order; traffic and criminal investigations; monitor security and fire alarm systems; enforcing building rules and regulations; entrance and exit control; provide injury or illness assistance; property movement control; control/issuance/storage of keys and combinations; fly the U.S flag and/or customer's flag; respond to civil disturbances and emergency; etc. The types of security services that OMNIPLEX provides to their Government and commercial customers and which relate to the scope of this schedule falls into five major categories:

- **Protective Service** - to provide security services and fire protection.
- **Federal Police Force** - to provide armed, Top Secret Security Police Officers, 24 hours per day/7 days per week and to provide an access control/intrusion detection system and a communications console operation.
- **Industrial Security Force** - to provide Secret cleared security services for operations plants. These functions include station guards, roving patrols, facilities access control, identification/badge services and personal protection services.
- **Military Police Force** - to provide guard service operations covering a large geographic area. Our personnel are cleared at the Secret level and provide intrusion alarm response teams. These security officers may be uniformed and armed. Our personnel also may operate main communications centers and provide both stationary guards and roving patrols. They may also monitor a state-of-the-art security fence alarm systems.
- **Conventional Security Force** – to provide unarmed officers to perform all necessary security services in and around government facilities. We provide foot and vehicle roving patrols, identification verification, incoming/ outgoing package monitoring and other access control functions. Also, our officers eliminate the possibility of unauthorized removal of data or material. Officers utilize cameras, monitors, alarm sensors and detectors throughout the facility.

As a result of this value system, the benefits to be realized by OMNIPLEX customers include:

- An existing, proven, command and control structure;
- An existing, certified, training facility of the highest quality; and,
- Financial and Accounting Expertise yielding Cost Containment - OMNIPLEX has designed its accounting systems and procedures to be fully compliant with Cost Accounting Standards (CAS) and Defense Contract Audit Agency (DCAA) requirements. We use the Deltek Cost Point Government Contractor Accounting System. This system is designed to account for costs by contract, delivery order, work breakdown, and cost center. The system facilitates a multitude of standard and ad hoc reports providing the necessary input for both contract billing and management reporting.

ADDITIONAL INFORMATION FOR ORDERING ACTIVITY

Procedures for Services Priced on GSA Schedules at Hourly Rates

FAR 8.402 contemplates that GSA may occasionally find it necessary to establish special ordering procedures for individual Federal Supply Schedules or for some Special Item Numbers (SINs) within a Schedule. GSA has established special ordering procedures for services that are priced on Schedule at hourly rates. These special ordering procedures take precedence over the procedures in FAR 8.404.

The GSA has determined that the rates for services contained in the contractor's price list applicable to this schedule are fair and reasonable. However, the ordering office using this contract is responsible for considering the level of effort and mix of labor proposed to perform specific task being ordered and for making a determination that the total firm-fixed price or ceiling price is fair and reasonable.

When ordering services, ordering offices shall—

I. Prepare a Request for Quotes:

- A. A performance-based statement of work that outlines, at a minimum, the work to be performed, location of work, period of performance, deliverable schedule, applicable standards, acceptance criteria, and any special requirements (i.e., security clearances, travel, special knowledge, etc.) should be prepared.
- B. A request for quotes should be prepared which includes the performance-based statement of work and requests the contractors to submit either a firm-fixed price or a ceiling price to provide the services outlined in the statement of work. A firm-fixed price order shall be requested, unless the ordering office makes a determination that it is not possible at the time of placing the order to estimate accurately the extent or duration of the work or to anticipate cost with any reasonable degree of confidence. When such a determination is made, a labor hour or time-and-materials quote may be requested. The firm-fixed price shall be based on the hourly rates in the schedule contract and shall consider the mix of labor categories and level of effort required to perform the services described in the statement of work. The firm-fixed price of the order should also include any other incidental costs related to performance of the services ordered. The order may provide for reimbursement of travel costs at the rates provided in the Federal Travel or Joint Travel Regulations, or as a fixed-price incidental item. A ceiling price must be established for labor-hour and time-and-materials orders.
- C. The request for quotes may request the contractors, if necessary or appropriate, to submit a project plan for performing the task and information on the contractor's experience and/or past performance performing similar tasks.
- D. The request for quotes shall notify the contractors what basis will be used for selecting the contractor to receive the order. The notice shall include the best value selection criteria including the intended use of past performance factors.

II. Transmit the Request for Quotes to Contractors:

- A. Based upon an initial evaluation of catalogs and price lists, the ordering office should identify the contractors that appear to offer the best value (considering the scope of services offered, hourly rates and other factors such as contractors' locations, as appropriate).
- B. The request for quotes should be provided to at least three (3) contractors if the proposed order is estimated to exceed the micro-purchase threshold, but not exceed the maximum order threshold. For proposed orders exceeding the maximum order threshold, the request for quotes should be provided to additional contractors that offer services that will meet the agency's needs. Ordering offices should strive to minimize the contractors' costs associated with responding to requests for quotes for specific orders. Requests should be tailored to the minimum level necessary for adequate evaluation and selection for order placement. Oral presentations should be considered, whenever practical.

III. Evaluate quotes and select the contractor to receive the order:

After responses have been evaluated against the factors identified in the request for quotes, the order should be placed with the schedule contractor that represents the best value and results in the lowest overall cost alternative (considering price, special qualifications, administrative costs, etc.) to meet the Government's needs.

The establishment of Federal Supply Schedule Blanket Purchase Agreements (BPAs) for recurring services is permitted when the procedures outlined herein are followed. All BPAs for services must define the services that may be ordered under the BPA, along with delivery or performance time frames, billing procedures, etc. The potential volume of orders under BPAs, regardless of the size of individual orders, may offer the ordering office the opportunity to secure volume discounts. When establishing BPAs ordering offices shall—

Inform contractors in the request for quotes (based on the agency's requirement) if a single BPA or multiple BPAs will be established, and indicate the basis that will be used for selecting the contractors to be awarded the BPAs.

- A. **SINGLE BPA:** Generally, a single BPA should be established when the ordering office can define the tasks to be ordered under the BPA and establish a firm-fixed price or ceiling price for individual tasks or services to be ordered. When this occurs, authorized users may place the order directly under the established BPA when the need for service arises. The schedule contractor that represents the best value and results in the lowest overall cost alternative to meet the agency's needs should be awarded the BPA.
- B. **MULTIPLE BPAs:** When the ordering office determines multiple BPAs are needed to meet its requirements, the ordering office should determine which contractors can meet any technical qualifications before establishing the BPAs. When multiple BPAs are established, the authorized users must follow the procedures in II.B above, and then place the order with the Schedule contractor that represents the best value and results in the lowest overall cost alternative to meet the agency's needs.

- (i) Review BPAs periodically. Such reviews shall be conducted at least annually. The purpose of the review is to determine whether the BPA still represents the best value (considering price, special qualifications, etc.) and results in the lowest overall cost alternative to meet the agency's needs.
- IV. The ordering office should give preference to small business concerns when two or more contractors can provide the services at the same firm-fixed price or ceiling price.
- V. When the ordering office's requirement involves both products as well as professional services, the ordering office should total the prices for the products and the firm-fixed price for the services and select the contractor that represents the greatest value in terms of meeting the agency's total needs.
- VI. The ordering office, at a minimum, should document orders by identifying the contractor the services were purchased from, the services purchased, and the amount paid. If other than a firm-fixed price order is placed, such documentation should include the basis for the determination to use a labor-hour or time-and-materials order. For agency requirements in excess of the micro-purchase threshold, the order file should document the evaluation of Schedule contractors' quotes that formed the basis for the selection of the contractor that received the order and the rationale for any trade-offs made in making the selection.

LABOR CATEGORY DESCRIPTIONS

The Service Contract Act Labor Categories are subject to the qualifications and terms set forth under the appropriate Wage Determinations identified in our Price List.

Other Labor Categories and Guarantees:

OMNIPLEX World Services Corporation offers only the personnel who meet or exceed the minimum qualification requirements stated in the Labor Category Descriptions provided herein. OMNIPLEX World Services Corporation does allow experience to substitute for education requirements and education to substitute for experience. OMNIPLEX World Services Corporation's criteria for minimum experience substitution is as follows.

Education: A college degree or BA/BS will equal four (4) years of experience. A master's degree will equal two (2) additional years of experience. A doctorate will equal two (2) additional years of experience.

Experience: For every year of additional specific field experience, the individual is credited with one, (1) year of degree qualifications towards the value stated in the labor category description.

GSA and/or the ordering activities may have access to any OMNIPLEX World Services Corporation employee resume (by request) before, during or after assignment of any GSA order. If for some extenuating reason a person assigned to an order must be replaced or substituted, the ordering activity will be notified in advance, in writing, and the substituting personnel will have equal or greater qualifications than specified in the labor category description of the departing employee.

**POSITION: PROJECT MANAGER IV, III, II, I****Order Nos. [SEC-001/ 002/ 003/ 004]****Reports To:** Operations Manager**Major Responsibilities/Duties:**

- Overall authority and responsibility to manage and administer all aspects and activities of the project in accordance with terms and conditions of the contract.
- Oversees and manages day-to-day performance of the contract.
- Responsible for maintaining overall managerial visibility for all work performed, which is gained by maintaining direct communication with the staff supervisors throughout the day.
- Serves as liaison with the COTR, reporting on progress of work, ensuring that work is completed on time, and reviewing all deliverables before submission to our customer.
- Acts as the central point of contact between the Customer and OMNIPLEX management.
- Plans and directs security and support services efforts to ensure superior technical performance.
- Plans, directs and controls personnel, quality control, procurement, project control, and safety functions to provide high performance standards.
- Authorized to act for OMNIPLEX on a day-to-day basis, to accept and sign for notices of deductions, inspections and deficiency reports, and all correspondence on behalf of OMNIPLEX.
- Obtains all necessary on-site assistance from corporate home office.
- Establishes, implements, maintains and monitors a written Quality Control and Safety Plan that encompasses all performance areas of the contract.
- Responsible for performing scheduled and unscheduled inspections to discover deficiencies and activate the necessary resources to correct the quality or safety problem.
- Provides all personnel with periodic safety orientations and training.

Qualifications/Requirements:

- Bachelor degree or the prescribed years of equivalent law enforcement experience for the respective PM level.
- Must be thoroughly familiar with all policies, procedures and directives affecting the contract, and possess the management and communication skills to effectively oversee the requirements of the contract.
- The prescribed years of experience in security and/or law enforcement field supervision for the respective PM level.
- At least 21 years of age or a military veteran.
- Physically and mentally able to perform the position's requirements.
- **The Level I Project Manager** – shall have a minimum of two (2) years of experience in law enforcement and two (2) years of experience as a supervisor;
- **The Level II Project Manager** – shall have a minimum of three (3) years of experience;
- **The Level III Project Manager** – shall have a minimum of four (4) years of experience; and,
- **The Level IV Project Manager** – shall have a minimum of seven (7) years of experience.

Additionally, the Level I PM shall be responsible for the supervision of a staff no larger than 30 employees and an activity valued at no greater than 1 million dollars; the Level II PM may supervise a staff no greater than 150 employees and an activity at no greater than 4.5 million dollars; and the Level III PM up to 300 employees and 9 million dollars. Lastly, the Level IV PM typically is responsible for projects consisting of over 300 employees and 9 million dollars, but may be assigned to activities under these amounts.

POSITION: DEPUTY PROJECT MANAGER

Order No. [SEC-005]

Reports To: Project Manager

Major Responsibilities/Duties:

- Manages operational security force programs to provide a daily deterrent against unauthorized, illegal or potentially life threatening activities directed toward government employees, visitors, information programs, facilities, and property.
- In the absence of the Project Manager, assumes all the authority, duties and responsibility of that position.
- Administers internal control programs as designated by the Project Manager to facilitate the operational or administrative requirements of the contract.
- Receives and executes on behalf of the Project Manager such technical directions as the Contracting Officer may issue within the terms and conditions of the contract.
- Maintains high standards of competence through such instruction and training for the uniformed security force as directed by the Project Manager and the terms of the contract.
- Provides direct supervision to the next level below his/her position.

Qualifications/Requirements:

- Bachelor degree or two (2) years of equivalent law enforcement experience.
- Must be thoroughly familiar with all policies, procedures and directives affecting the contract, and possess the management and communication skills to effectively oversee the requirements of the contract.
- Two (2) years of experience in security and/or law enforcement field supervision.
- At least 21 years of age or a military veteran.
- Physically and mentally able to perform the position's requirements.

POSITION: QUALITY CONTROL OFFICER

Order No. [SEC-006]

Reports To: Project Manager

Major Responsibilities/Duties:

- Ensure contract operations in compliance with contract and corporate quality standards.
- Provides update and maintenance of all Standard Operating Procedures.
- Provides update and maintenance of all Quality Forms.
- Make recommendations for changes in policy and procedures to the Project Manager to increase quality and efficiency.
- Initiates actions on Corrective and Preventive Action; Employee Suggestions; and Customer Feedback.
- Meets regularly with customer and corporate management to review contract quality operations.
- Submit required contract and corporate reports on quality control operations.

Qualifications/Requirements:

- Bachelor degree or two (2) years of equivalent combination of education and experience in a related field.
- Computer operations, including spreadsheets and word processing software.
- Experience and/or knowledge of ISO 9001 certification compliance preferred, but not required.
- Law enforcement experience preferred, but not required.
- At least 21 years of age or a military veteran.
- Physically and mentally able to perform the position's requirements.



POSITION: TRAINING OFFICER

Order No. [SEC-007]

Reports To: Project Manager

Major Responsibilities/Duties:

- Coordinates training for qualified candidates in accordance with contract and company requirements.
- Compiles licensing and permit requirements for contract staff through coordination with corporate staff.
- Maintains and schedules annual qualifications/certifications and refresher training for all contract areas.
- Maintains all force training records.
- Initiates actions on Corrective and Preventive Action; Employee Suggestions; and Customer Feedback.
- Meets regularly with customer and corporate management to review contract training operations.
- Submit required contract and corporate reports on training operations.

Qualifications/Requirements:

- Bachelor degree or two (2) years of equivalent combination of education and experience in a related field.
- Computer operations, including spreadsheets and word processing software.
- Ability to obtain required contract officer certifications, such as CPR or First Aid.
- Training experience in a law enforcement environment preferred, but not required.
- At least 21 years of age or a military veteran.
- Physically and mentally able to perform the position's requirements.

POSITION: SECURITY FORCE INVESTIGATOR

Order No. [SEC-008]

Reports To: Project Manager

Major Responsibilities/Duties:

- Conducts security awareness training and briefings.
- Provides security awareness administrative support.
- Investigate all security violations and prepare incident reports.
- Investigate criminal activity at site and report to federal authorities, as appropriate.
- Provides analysis and recommendations on security surveillance equipment and systems.
- Meets regularly with customer and corporate management to review contract security operations.
- Submit required contract and corporate reports on security operations.

Qualifications/Requirements:

- Bachelor degree or two (2) years of equivalent combination of education and experience in a related field.
- Computer operations, including spreadsheets and word processing software.
- Prior investigations experience in a law enforcement environment preferred, but not required.
- At least 21 years of age or a military veteran.
- Physically and mentally able to perform the position's requirements.

POSITION: CAPTAIN

Order No. [SEC-009]

Reports To: Project Manager (Position may serve as a Shift Supervisor)

Major Responsibilities/Duties:

- Manages guard force.
- Disseminates pertinent information.
- Inspects security guard uniforms and appearance.
- Issues equipment; i.e., Protrac bar code scanners, radios, weapons (where applicable).
- Inspects the security posts for cleanliness and compliance with Post Orders.
- Provides direction and guidance to personnel on shift.
- Reviews security guard's reports for accuracy and completeness.
- Responds to emergencies/incidents.
- Provides relief to personnel on shift as required.
- Prepares supervisory reports.
- Briefs his/her replacement.

Qualifications/Requirements:

- High school diploma or GED.
- One (1) year experience in security and/or law enforcement field supervision.
- At least 21 years of age or a military veteran.
- Effective communication skills, including fluency in the English language.
- Mature judgment and even temperament.
- Physical and mental ability to perform the requirements of the position.

POSITION: LIEUTENANT

Order No. [SEC-010]

Reports To: Project Manager or Higher Shift Supervisor
(Position may serve as a Shift Supervisor)

Major Responsibilities/Duties:

- Assists with management of guard force.
- Disseminates pertinent information.
- Inspects security guard uniforms and appearance.
- Issues equipment; i.e., Protrac bar, code scanners, radios, weapons (where applicable) etc.
- Inspects the security posts for cleanliness and compliance with Post Orders.
- Provides direction and guidance to personnel on shift.
- Reviews security guard's reports for accuracy and completeness.
- Responds to emergencies/incidents.
- Provides relief to personnel on shift as required.
- Prepares supervisory reports.
- Briefs his/her replacement.

Qualifications/Requirements:

- High school diploma or GED.
- Experience in security and/or law enforcement field supervision.
- At least 21 years of age or a military veteran.
- Physically and mentally able to perform the position's requirements.
- Communication skills necessary to convey instructions and develop team approach to protection of personnel and facilities.

POSITION: SERGEANT **Order No. [SEC-011]**

Reports To: Project Manager or Higher Shift Supervisor (May serve as a Shift Supervisor)

Major Responsibilities/Duties:

- Performs patrols as designated in the Post Orders.
- Performs duties as outlined in the Post Orders book.
- Provides access and property controls, including control of issuance and storage of keys
- Provides traffic control.
- Monitors/operates security and fire systems; reports any identified hazardous conditions.
- Performs minor operations and/or records data in connection with the operation of building utility systems.
- Observes/reinforces building rules and regulations; maintains public order.
- Performs lost and found program functions.
- Obtains professional assistance for injury or illness.
- Prepares reports/records.
- Executes contingencies in support of civil disturbances.
- Operates x-ray equipment.
- Responsible for other duties as assigned; i.e., secures doors, gates and windows, etc.
- Provides relief for fixed posts.

Qualifications/Requirements:

- High school diploma or GED.
- Three years experience demonstrating customer services skills, such as public interaction, reading and understanding directions, clear speaking voice, use of tact and courtesy.
- Must be able to construct and write clear, concise, accurate and detailed reports, and maintain poise and self-control under stress. Must show good work ethic.
- At least 21 years of age or a military veteran.
- Physically and mentally able to perform the position's requirements; possibly an armed position.

POSITION: CORPORAL **Order No. [SEC-012]**

Reports To: Project Manager or Higher Shift Supervisor

Major Responsibilities/Duties:

- Assumes responsibility for carrying out all duties and activities assigned to the duty shift.
- Provides direction and guidance to personnel on the shift.
- Disseminates pertinent information affecting the safety and security of personnel and equipment.
- Issues equipment such as radios, code scanners, and weapons as appropriate.
- Inspects security guards for proper appearance.
- Inspects security posts for cleanliness and compliance with Post Orders.
- Reviews security guard reports for accuracy and completeness.
- Responds to emergencies and incidents.
- Prepares supervisory reports.
- Briefs next-shift replacement on status of shift.

Qualifications/Requirements:

- High school diploma or GED.
- Experience in security and/or law enforcement.
- Communication skills necessary to convey instructions and develop team approach to protection.
- At least 21 years of age or a military veteran.
- Physical and mental ability to perform the requirements of the position; possibly an armed position.



POSITION: POLICE OFFICER I and II

Order No. [SEC-013A & 013B]

Reports To: Project Manager or Shift Supervisor

Major Responsibilities/Duties:

- Enforces laws for the protection of persons and property.
- Patrols assigned area on foot, horseback or vehicle to control traffic, prevent crime or disturbances, and arrest violators.
- Testifies at trials.
- Notes suspicious persons and activities.
- Renders first aid at accidents.
- Investigates and writes accident reports.
- Issues traffic tickets.
- Files daily activity report with superior officer.
- Coordinates with appropriate facilities personnel and other law enforcement officers.

Qualifications/Requirements:

- High school diploma or GED.
- Experience in security and/or law enforcement.
- At least 21 years of age or a military veteran.
- Certified proficiency in firearms and other special weapons.
- Physical and mental ability to perform the requirements of the position; possibly an armed position.
- Maturity and even temperament.
- Communication skills, including fluency in the English language.

Additional Qualifications for Police Officer II:

- In addition to duties above, the Police Officer II will specialize in one or more activities, such as: canine patrol; special reaction teams; juvenile cases; hostage negotiations; investigations; or other enforcement activities requiring specialized training and skills.

POSITION: COURT SECURITY OFFICER

Order No. [SEC-014]

Reports To: Project Manager or Shift Supervisor

Major Responsibilities/Duties:

- Patrols courthouse to provide security.
- Escorts defendants to and from courtroom.
- Stands guard during court proceedings.
- Checks courtroom for security.
- Attends to special needs of the court system, particularly the physical protection of judges, jurors, witnesses, attorneys, and the general public in the courtroom.

Qualifications/Requirements:

- High school diploma or GED.
- At least 21 years of age or a military veteran.
- Experience in security or law enforcement.
- Specialized training in methods and techniques of protecting security areas.
- Communication and social skills to function effectively in a courtroom setting.
- Maturity and even temperament.
- Certified proficiency with firearms or other special weapons.
- Physical and mental ability to perform the requirements of the position.
- U.S. Government security clearance or ability to obtain one if required.

POSITION: ALARM MONITOR

Order No. [SEC-015]

Reports To: Shift Supervisor

Major Responsibilities/Duties:

- Operates communication equipment, including the telephone console, to receive incoming calls for assistance.
- Dispatches personnel and equipment to scene of emergency.
- Questions caller to determine nature of problem and type and number of personnel and equipment needed.
- Scans status charts and computer screen to determine units available.
- Monitors alarm system signals that indicate location of fire or other emergency.
- Operates two-way radio to dispatch police, fire, medical, and other personnel and equipment, and to relay instructions or information to remove units.
- Types commands on computer keyboard to update files and maintain logs.
- Tests communications and alarm equipment and backup systems to ensure serviceability.

Qualifications/Requirements:

- High school diploma or GED.
- At least 21 years of age or a military veteran.
- Certified training or experience in alarm monitor/security position.
- Communication and social skills to function effectively in a range of routine to critical situations.
- Physical and mental ability to perform the requirements of the position; may be an armed position.

POSITION: ARMED SECURITY OFFICER

Order No. [SEC-016]

Reports To: Shift Supervisor

Major Responsibilities/Duties:

- Enforces regulations designed to prevent breaches of security.
- Protects property from theft or damage.
- Protects persons from hazards or interference.
- Reports breaches of security to appropriate authority.
- Exercises sound judgment concerning the type of initial response to an actual breach of security or suspicious behavior indicating a potential for it.

Qualifications/Requirements:

- High school diploma or GED.
- At least 21 years of age or a military veteran.
- Experience in security or law enforcement.
- Specialized training in methods and techniques of protecting security areas.
- Proficiency in firearms or other special weapons.
- Effective communication and social skills necessary to perform all aspects of the position.
- Neat, well groomed appearance.
- Physical and mental ability to perform the requirements of the position.



POSITION: SECURITY OFFICER

Order No. [SEC-017]

Reports To: Shift Supervisor

Major Responsibilities/Duties:

- Enforces regulations designed to prevent breaches of security.
- Protects property from theft or damage.
- Protects persons from hazards or interference.
- Reports breaches of security to appropriate authority.
- Exercises sound judgment concerning the type of initial response to an actual breach of security or suspicious behavior indicating a potential for it.

Qualifications/Requirements:

- High school diploma or GED.
- At least 21 years of age or a military veteran.
- Experience in security or law enforcement.
- Specialized training in methods and techniques of protecting security areas.
- Effective communication and social skills necessary to perform all aspects of the position.
- Neat, well groomed appearance.
- Physical and mental ability to perform the requirements of the position.

POSITION: BADGE & ID SPECIALIST

Order No. [SEC-020]

Reports To: Shift Supervisor

Major Responsibilities/Duties:

- Responsible for distributing permanent and temporary badges, decals and parking permits.
- Obtains verification prior to authorizing admittance and directs visitors to destination.
- Keeps informed concerning organizational changes/office moves, etc. at the government controlled facility.
- Provides updated information on available public and government transportation.
- Conducts pedestrian traffic surveys, and distributes quarterly customer comment cards.
- Able to assist security officers during emergencies, fire alarms, evacuations, etc.
- Able to research/maintain general information and records.
- Other duties or assigned tasks, such as process server, delivery of messages, reporting of any unusual incidents or situations.

Qualifications/Requirements:

- High school diploma or GED.
- Must successfully demonstrate customer services skills, such as public interaction, the ability to understand and communicate instructions, use of tact and courtesy, and have a clear speaking voice.
- Must successfully demonstrate the ability to construct and write clear, concise, accurate and detailed reports, and to maintain poise and self-control under stress.
- Must demonstrate a good work ethic, and be physically and mentally able to perform the position's requirements.
- One year of general office experience or one academic year of secretarial/computer school, junior college, or university.
- At least 21 years of age or a military veteran.



POSITION: ESCORT II **Order No. [SEC-021]**

Reports To: Shift Supervisor

Major Responsibilities/Duties:

- Protects and monitors property from theft or damage.
- Protects and monitors persons from hazards or interference.
- Escorts persons or property safely and expeditiously throughout the facility.
- Carries out standing operating procedures and special instructions from the Shift Supervisor.
- May intervene directly only if situations require minimal action to safeguard persons or property.

Qualifications/Requirements:

- High school diploma or GED.
- At least 18 years of age or a military veteran.
- Ability to communicate effectively in English.
- Social skills necessary to effectively work with facility employees, visitors, and the general public.
- Maturity and even temperament.
- Neat, well groomed appearance.
- Physical and mental ability to perform the requirements of the position.

POSITION: ESCORT I **Order No. [SEC-022]**

Reports To: Shift Supervisor

Major Responsibilities/Duties:

- Protects and monitors property from theft or damage.
- Protects and monitors persons from hazards or interference.
- Escorts persons or property safely and expeditiously throughout the facility.

Qualifications/Requirements:

- High school diploma or GED.
- At least 18 years of age or a military veteran.
- Ability to communicate effectively in English.
- Social skills necessary to effectively work with facility employees, visitors, and the general public.
- Maturity and even temperament.
- Neat, well groomed appearance.
- Physical and mental ability to perform the requirements of the position.



POSITION: ADMINISTRATIVE ASSISTANT

Order No. [SEC-023]

Reports To: Project Manager

Major Responsibilities/Duties:

- Must be skilled in one or more work processing systems; types at a normal speed with accuracy in the preparation of a wide variety of correspondence, forms, and other material.
- Must be able to originate correspondence, complete complicated forms and spreadsheets.
- Responsible for the review of accounting data and accurate reporting to management.
- Maintains personnel files, conducts new hire orientation, administers insurance programs, researches and assists employees in resolving insurance issues, screens applications, schedules interviews and physicals.
- Must be able to give proper direction and supervision to General Clerk II personnel.
- Must be well-organized, accurate, and able to work independently.
- Must be able to communicate, both orally and in writing, with employees, management, client personnel, etc.

Qualifications/Requirements:

- High school diploma or GED.
- Must type at least 50 wpm in English.
- Five years of experience in a similar clerical or administrative position.
- At least 21 years of age or a military veteran.
- Physically and mentally able to perform the position's requirements.

POSITION: SECURITY CLERK II

Order No. [SEC-024]

Reports To: Shift Supervisor

Major Responsibilities/Duties:

- Assists in a variety of administrative matters.
- Maintains a wide range of financial, classified, unclassified, and other records.
- Verifies statistical reports for accuracy and completeness.
- Handles and adjusts complaints.
- Uses basic computer software applicable to office administration.
- Applies applicable subject matter knowledge and judgment to perform assignments of varied length and complexity.
- Provides supervision to lower level clerks.

Qualifications/Requirements:

- High school diploma or GED.
- At least 21 years of age or a military veteran.
- Minimum 3 years of experience in clerical/ administrative positions with a minimum of 1 year in a security or law enforcement position.
- Basic computer skills.
- Communication and social skills to work effectively in an office environment.
- Physical and mental ability to perform the requirements of the position.



POSITION: SECURITY CLERK

Order No. [SEC-025]

Reports To: Shift Supervisor

Major Responsibilities/Duties:

- Sorts, codes and files classified and unclassified material by headings or selects/determines appropriate category of subheading.
- Operates office equipment; e.g., facsimile, copier, postage meter.
- Locates, retrieves, charges out and forwards requested material from established filing system.
- Uses basic computer programs applicable to office administration.
- Selects appropriate methods from a wide variety of procedures.
- Makes simple adaptations and interpretations from a few substantive guides and manuals.
- Applies familiarity with security operations terminology to accomplish clerical tasks.

Qualifications/Requirements:

- High school diploma or GED.
- At least 19 years of age or a military veteran.
- Minimum 1 year of experience in clerical/administrative positions.
- Basic computer skills.
- Social skills to work effectively in an office environment.

POSITION: SECURITY RECEPTIONIST

Order No. [SEC-026]

Reports To: Shift Supervisor

Major Responsibilities/Duties:

- Carries out instructions to ensure that emergencies and security violations are readily discovered.
- Reports breaches of security to appropriate authority.
- Intervenes only in situations requiring minimal action to safeguard property or persons.
- Guides visitors through security sign-in and badging process.
- Directs visitors to appropriate destination.

Qualifications/Requirements:

- High school diploma or GED.
- At least 18 years of age or a military veteran.
- Communication and social skills to work effectively in an office environment.
- Physical and mental ability to perform the requirements of the position.
- Neat, well-groomed appearance.
- Physical and mental ability to perform the requirements of the position.

LABOR CATEGORY RATES – WASHINGTON, DC REGION

SIN 246-54 PRICES		
LC#	Labor Category	DC Region Prices
SEC-001	Project Management - IV	\$112.00
SEC-002	Project Management - III	\$91.60
SEC-003	Project Management - II	\$75.40
SEC-004	Project Management - I	\$62.64
SEC-005	Deputy Project Manager	\$52.33
SEC-006	Quality Control Officer	\$75.40
SEC-007	Training Officer	\$62.64
SEC-008	Security Force Investigator	\$52.33
SEC-009	Captain (Guard II-Level VI)	\$77.91
SEC-010	Lieutenant (Guard II-Level V)	\$73.79
SEC-011	Sergeant (Guard II-Level IV)	\$69.66
SEC-012	Corporal (Guard II-Level III)	\$65.50
SEC-013A	Police Officer II	\$69.56
SEC-013B	Police Officer I	\$63.89
SEC-014	Court Security Officer	\$58.30
SEC-015	Alarm Monitor	\$49.36
SEC-016	Armed Security Officer (Guard II-Level II)	\$60.98
SEC-017	Security Officer (Guard II-Level I)	\$47.18
SEC-020	Badge and ID Specialist (Gen. Clerk II)	\$36.82
SEC-021	Escort II (Guard II)	\$46.92
SEC-022	Escort I (Guard I)	\$30.55
SEC-023	Administrative Assistant	\$58.15
SEC-024	Security Clerk II (General Clerk III)	\$41.56
SEC-025	Security Clerk I (General Clerk II)	\$35.25
SEC-026	Security Receptionist (General Clerk I)	\$32.65

NOTES:

1. Current Area Wage Determination is No. 2005-2103, Revision No. 7, 03/16/2009.
2. Billable rates subject to equitable adjustments pursuant to the Service Contract Act.
3. Billable rates exclude overtime coverage; cleared personnel; and individuals represented by collective bargaining agreements.
4. Each service request shall include billable supervisory hours.
5. Off-schedule items may be negotiated separately with agencies for individual orders.
6. Questions on rates should be addressed to Lisa McLeod at lmcleod@omnplex.com

LABOR CATEGORY RATES – BALTIMORE, MD REGION

SIN 246-54 PRICES		
LC#	Labor Category	Baltimore, MD Region Prices
SEC-001	Project Management - IV	\$112.00
SEC-002	Project Management - III	\$91.60
SEC-003	Project Management - II	\$75.40
SEC-004	Project Management - I	\$62.64
SEC-005	Deputy Project Manager	\$52.33
SEC-006	Quality Control Officer	\$75.40
SEC-007	Training Officer	\$62.64
SEC-008	Security Force Investigator	\$52.33
SEC-009	Captain (Guard II-Level VI)	\$69.16
SEC-010	Lieutenant (Guard II-Level V)	\$65.60
SEC-011	Sergeant (Guard II-Level IV)	\$62.00
SEC-012	Corporal (Guard II-Level III)	\$58.45
SEC-013A	Police Officer II	\$69.56
SEC-013B	Police Officer I	\$63.89
SEC-014	Court Security Officer	\$58.30
SEC-015	Alarm Monitor	\$42.69
SEC-016	Armed Security Officer (Guard II-Level II)	\$54.49
SEC-017	Security Officer (Guard II-Level I)	\$41.89
SEC-020	Badge and ID Specialist (Gen. Clerk II)	\$36.81
SEC-021	Escort II (Guard II)	\$41.67
SEC-022	Escort I (Guard I)	\$30.55
SEC-023	Administrative Assistant	\$58.15
SEC-024	Security Clerk II (General Clerk III)	\$38.69
SEC-025	Security Clerk I (General Clerk II)	\$35.24
SEC-026	Security Receptionist (General Clerk I)	\$32.65

NOTES:

1. Current Area Wage Determination is No. 2005-2247, Revision No. 8, 03/16/2009.
2. Billable rates subject to equitable adjustments pursuant to the Service Contract Act.
3. Billable rates exclude overtime coverage; cleared personnel; and individuals represented by collective bargaining agreements.
4. Each service request shall include billable supervisory hours.
5. Off-schedule items may be negotiated separately with agencies for individual orders.
6. Questions on rates should be addressed to Lisa McLeod at lmcleod@omnplex.com